

**GURU JAMBHESHWAR UNIVERSITY OF
SCIENCE & TECHNOLOGY, HISAR**

BIDDING DOCUMENT

FOR

1 Gbps (1:1) Internet Leased Line

Name of work: Supply and Installation of 1 Gbps (1:1) Internet Leased Line (For 05 Years)in Networking Cell, Teaching Block-6,GJUS&T, Hisar.

DNIT Amount: 15 Lacs (Annual)

Tender No.:

Nature of tender: Item Rate Tender

Event ID:

TABLE OF CONTENTS

Sr.	Name of Contents	Page No.
1	Detailed Notice Inviting Tender	3-4
2	Instructions to bidder on Electronic Tendering System	5-6
3	Guideline for Online Payments in e-tendering	7-11
4	Technical check list	12
5	Brief description of tender document	13
6	Technical Data Sheet (Technical specifications of the items)-Annexure-‘A’	14-15
7	Commercial Data Sheet-Annexure-‘B’	16
8	General/Standard Terms and Conditions-Annexure-‘C’	17-19
9	Special Terms and Conditions-Annexure-‘D’	20

DETAILED NOTICE INVITING TENDER (DNIT)

Guru Jambheshwar University of Science & Technology, Hisar invites the item rate bids through online bids in the website: <https://etenders.nic.in> for each of the following works from the eligible contractors.

Sr. No.	Name of Work	Estimated cost (Rs in Lac.)	Bid security (In Rs.)	Bid fee + E-Service fee	Time Limit for completion of work	Start Date & Time of Bid Preparation & Submission	Expiry Date & Time of Bid Preparation & Submission	Date & time for opening of Technical Bid
1	Supply and Installation of 1 Gbps (1:1) Internet Leased Line (For a Contract period of 05 Years) in Networking Cell, Teaching Block-6, GJUS&T, Hisar.	15 Lacs (Annual)	70,000-00	1000/- + 1180/-	45 Days	08.06.24 at 11:00 Hrs	25.06.24 up to 17:00 Hrs	26.06.24 at 11:00AM

1. DNIT and prequalification can be seen on e-Procurement portal.

2. Prequalification criteria: scan copy of following documents are required online:

Eligibility Criteria shall be as follows:

- i. The ISP must have installed/supplied Leased Line (minimum 1Gbps) to at least 2 Government/Semi-Government/Boards/Corporations/Educational Institutes/State Government Undertaking/Central Government undertaking in last 5 years. Purchase order and satisfactory performance report for the same may be uploaded.
 - ii. Scan copy of GST registration certificate and PAN.
 - iii. Scan copy of last 3 years Income Tax return.
 - iv. Scan copy of document of International Gateway.
 - v. Financial bid only be opened of those vendors who will qualify the technical bid.
 - vi. Scan copy of Category 'A' Internet Service Provider (ISP) License issued from DOT, GOI.
 - vii. Signed copy of tender document must be submitted. Required information must be filled in the tender document.
 - viii. If any vendor do not quote all items of DNIT, the tender of the same will be treated as cancelled
- 3. Conditional tenders will not be entertained & are liable to be rejected.**

4. In case the day of opening of tenders happens to be holiday, the tenders will be opened on the next working day. The time and place of receipt of tenders and other conditions will remain unchanged.
5. The undersigned reserve the right to reject any tender or all the tenders without assigning any reason.
6. The tender without earnest money / bid security / tender document fee will not be opened.
7. The jurisdiction of court will be at Hisar.
8. The tender of the bidder who does not satisfy the qualification criteria in the bid documents are liable to be rejected summarily without assigning any reason and no claim whatsoever on this account will be considered.
9. Bids shall be valid for 120 days from the date of bid closing. In case the last day to accept the tender happens to be holiday, validity to accept tender will be the next working day.

10. Key Dates:

Sr. No.	Department Stage	Bidder's Stage	Start date and time	Expiry date and time
1		Tender Document Download and Bid Preparation/Submission	08.06.24 at 11:00 Hrs	25.06.24 up to 17:00 Hrs
2	Technical Bid Opening	26.06.24 at 11:00AM		
3	Financial Bid Opening	Will be intimated separately.		

Instructions to bidder on Electronic Tendering System

These conditions will over-rule the conditions stated in the tender documents, wherever relevant and applicable.

1. **Registration of bidders on e-Procurement Portal:-**

All the bidders intending to participate in the tender's process online are required to get registered on the centralized e - Procurement Portal i.e. <https://etenders.hry.nic.in>. Please visit the website for more details.

2. **Obtaining a Digital Certificate:**

2.1 The Bids submitted online should be encrypted and signed electronically with a Digital Certificate to establish the identity of the bidder bidding online. These Digital Certificates are issued by an Approved Certifying Authority, by the Controller of Certifying Authorities, Government of India.

2.2 A Digital Certificate is issued upon receipt of mandatory identity (i.e. Applicant's PAN Card) and Address proofs and verification form duly attested by the Bank Manager / Post Master / Gazetted Officer. Only upon the receipt of the required documents, a digital certificate can be issued. For more details please visit the website – <https://etenders.hry.nic.in>.

2.3 The bidders may obtain Class-II or III digital signature certificate from any Certifying Authority or Sub-certifying Authority authorized by the Controller of Certifying Authorities or may obtain information and application format and documents required for the issue of digital certificate from.

2.4 The bidder must ensure that he/she comply by the online available important guidelines at the portal <https://etenders.hry.nic.in> for Digital Signature Certificate (DSC) including the e-Token carrying DSCs.

2.5 Bid for a particular tender must be submitted online using the digital certificate (Encryption & Signing), which is used to encrypt and sign the data during the stage of bid preparation. In case, during the process of a particular tender, the user loses his digital certificate (due to virus attack, hardware problem, operating system or any other problem) he will not be able to submit the bid online. Hence, the users are advised **to keep a backup of the certificate** and also keep the copies at safe place under proper security (for its use in case of emergencies).

2.6 In case of online tendering, if the digital certificate issued to the authorized user of a firm is used for signing and submitting a bid, it will be considered equivalent to a no-objection certificate /power of attorney / lawful authorization to that User. The firm has to authorize a specific individual through an authorization certificate signed by all partners to use the digital certificate as per Indian Information Technology Act 2000. Unless the certificates are revoked, it will be assumed to represent adequate authority of the user to bid on behalf of the firm in the department tenders as per Information Technology Act 2000. The digital signature of this authorized user will be binding on the firm.

2.7 In case of any change in the authorization, it shall be the responsibility of management / partners of the firm to inform the certifying authority about the change and to obtain the digital signatures of the new person / user on behalf of the firm / company. The procedure for application of a digital certificate however will remain the same for the new user.

2.8 The same procedure holds true for the authorized users in a private/Public limited company. In this case, the authorization certificate will have to be signed by the directors of the company.

3 **Pre-requisites for online bidding:**

In order to operate on the electronic tender management system, a user's machine is required to be set up. A help file on system setup/Pre-requisite can be obtained from NIC or downloaded from the home page of the website - <https://etenders.hry.nic.in>. The link for downloading required java applet & DC setup are also available on the Home page of the e-tendering Portal.

4 **Online Viewing of Detailed Notice Inviting Tenders:**

The bidders can view the detailed N.I.T and the time schedule (Key Dates) for all the tenders floated through the single portal eProcurement system on the Home Page at <https://etenders.hry.nic.in>.

5 **Download of Tender Documents:**

The tender documents can be downloaded free of cost from the eProcurement portal <https://etenders.hry.nic.in>

6 **Key Dates:**

The bidders are strictly advised to follow dates and times as indicated in the online Notice Inviting Tenders. The date and time shall be binding on all bidders. All online activities are time tracked and the system enforces time locks that ensure that no activity or transaction can take place outside the start and end dates and the time of the stage as defined in the online Notice Inviting Tenders.

7 **Online Payment of Tender Document Fee, eService fee , EMD fees & Bid Preparation & Submission (PQQ/ Technical & Commercial/Price Bid):**

i) **Online Payment of Tender Document Fee + e-Service fee:**

The online payment for Tender document fee, eService Fee & EMD can be done using the secure electronic payment gateway. The Payment for Tender Document Fee and eService Fee shall be made by bidders/ Vendors online directly through Debit Cards & Internet Banking Accounts and the Payment for EMD shall be made online directly through RTGS / NEFT & OTC.

The secure electronic payments gateway is an online interface between contractors and Debit card / online payment authorization networks.

ii) **PREPARATION & SUBMISSION OF ONLINE APPLICATIONS/BIDS:**

(i) Detailed Tender documents may be downloaded from e-procurement website (<https://etenders.hry.nic.in>) and tender mandatorily be submitted online.

(ii) **Scan copy of Documents to be submitted/uploaded for Prequalification or Technical bid under online PQQ/ Technical Envelope:** The required documents (refer to DNIT) shall be prepared and scanned in different file formats (in PDF /JPEG/MS WORD format such that file size is not exceed more than 10 MB) and uploaded during the on-line submission of PQQ or Technical Envelope.

(iii) **FINANCIAL or PRICE BID PROPOSAL shall be submitted mandatorily online under Commercial Envelope and original not to be submitted manually.**

(A) **Bidders participating in online tenders shall check the validity of his/her Digital Signature Certificate before participating in the online Tenders at the portal <https://etenders.hry.nic.in>.**

(B) **For help manual please refer to the 'Home Page' of the e-Procurement website at <https://etenders.hry.nic.in>, and click on the available link 'How to...?' to download the file.**

Guideline for Online Payments in e-tendering

Post registration, bidder shall proceed for bidding by using both his digital certificates (one each for encryption and signing). Bidder shall proceed to select the tender he is interested in. On the respective Department's page in the e-tendering portal, the Bidder would have following options to make payment for tender document & EMD:

- A. Debit Card
 - B. Net Banking
 - C. RTGS/NEFT
- Operative Procedures for Bidder Payments

A) Debit Card

The procedure for paying through Debit Card will be as follows.

- (i) Bidder selects Debit Card option in e-Procurement portal.
- (ii) The e-Procurement portal displays the amount and the card charges to be paid by bidder. The portal also displays the total amount to be paid by the bidder.
- (iii) Bidder clicks on "Continue" button
- (iv) The e-Procurement portal takes the bidder to Debit Card payment gateway screen.
- (v) Bidder enters card credentials and confirms payment
- (vi) The gateway verifies the credentials and confirms with "successful" or "failure" message, which is confirmed back to e-Procurement portal.
- (vii) The page is automatically routed back to e-Procurement portal
- (viii) The status of the payment is displayed as "successful" in e-Procurement portal. The e-Procurement portal also generates a receipt for all successful transactions. The bidder can take a print out of the same,
- (ix) The e-Procurement portal allows Bidder to process another payment attempt in case payments are not successful for previous attempt.

B) Net Banking

The procedure for paying through Net Banking will be as follows.

- (i) Bidder selects Net Banking option in e-Procurement portal.
- (ii) The e-Procurement portal displays the amount to be paid by bidder.
- (iii) Bidder clicks on "Continue" button
- (iv) The e-Procurement portal takes the bidder to Net Banking payment gateway screen displaying list of Banks
- (v) Bidder chooses his / her Bank.

- (vi) The Net Banking gateway redirects Bidder to the Net Banking page of the selected Bank.
- (vii) Bidder enters his account credentials and confirms payment.
- (viii) The Bank verifies the credentials and confirms with “successful” or “failure” message to the Net Banking gateway which is confirmed back to e-Procurement portal.
- (ix) The page is automatically routed back to e-Procurement portal.
- (x) The status of the payment is displayed as “successful” in e-Procurement portal.

The e-Procurement portal also generates a receipt for all successful transactions. The bidder can take a print out of the same. (xi) The e-Procurement portal allows Bidder to process another payment attempt in case payments are not successful for previous attempt.

C) RTGS/ NEFT

The bidder shall have the option to make the EMD payment via RTGS/ NEFT. Using this module, bidder would be able to pay from their existing Bank account through RTGS/NEFT. This would offer a wide reach for more than 90,000 bank branches and would enable the bidder to make the payment from almost any bank branch across India.

I. Bidder shall log into the client e-procurement portal using user id and password as per existing process and selects the RTGS/NEFT payment option.

ii. Upon doing so, the e-procurement portal shall generate a pre-filled challan. The challan will have all the details that is required by the bidder to make RTGS-NEFT payment.

iii. Each challan shall therefore include the following details that will be pre-populated:

- Beneficiary account no: (unique alphanumeric code for e-tendering)
- Beneficiary IFSC Code:
- Amount:
- Beneficiary bank branch:
- Beneficiary name:

iv. The Bidder shall be required to take a print of this challan and make the RTGS/NEFT on the basis of the details printed on the challan.

v. The bidder would remit the funds at least T + 1 day (Transaction + One day) in advance to the last day and make the payment via RTGS / NEFT to the beneficiary account number as mentioned in the challan.

vi. Post making the payment, the bidder would login to the e-Tendering portal and go to the payment page. On clicking the RTGS / NEFT mode of payment, there would be a link for real time validation. On clicking the same, system would do auto validation of the payment made.

List of Net banking banks

1	Allahabad Bank	13	Development Credit Bank	25	Kotak Mahindra Bank
2	Axis Bank	14	Dhanlaxmi Bank	26	KarurVysys Bank
3	Bank of Bahrain and Kuwait	15	Federal Bank	27	Punjab National Bank
4	Bank of Baroda	16	HDFC Bank	28	Oriental Bank of Commerce
5	Bank of India	17	ICICI Bank	29	South Indian Bank
6	Bank of Maharashtra	18	IDBI Bank	30	Standard Chartered Bank
7	Canara Bank	19	Indian Bank	31	State Bank of India
8	City Union Bank	20	Indian Overseas Bank	32	Tamilnad Mercantile Bank
9	Central Bank of India	21	Indusind Bank	33	Union Bank of India
10	Catholic Syrian Bank	22	ING Vysya Bank	34	United Bank of India
11	Corporation Bank	23	J and K Bank	35	Vijaya Bank
12	Deutsche Bank	24	Karnataka Bank	36	Yes Bank

Special Instructions to the Contractors/Bidders for the e-submission of the bids online through this eProcurement Portal

1. Bidder should do Online Enrolment in this Portal using the option Click Here to Enroll available in the Home Page. Then the Digital Signature enrollment has to be done with the e-token, after logging into the portal. The e-token may be obtained from one of the authorized Certifying Authorities such as eMudhraCA/GNFC/IDRBT/MtnlTrustline/SafeScripT/TCS.
2. Bidder then logs into the portal giving user id / password chosen during enrollment.
3. The e-token that is registered should be used by the bidder and should not be misused by others.
4. DSC once mapped to an account cannot be remapped to any other account. It can only be Inactivated.
5. The Bidders can update well in advance, the documents such as certificates, purchase order details etc., under **My Documents** option and these can be selected as per tender requirements and then attached along with bid documents during bid submission. This will ensure lesser upload of bid documents.
6. After downloading / getting the tender schedules, the Bidder should go through them carefully and then submit the documents as per the tender document, otherwise, the bid will be rejected.
7. The BOQ template must not be modified/replaced by the bidder and the same should be uploaded after filling the relevant columns, else the bidder is liable to be rejected for that tender. Bidders are allowed to enter the Bidder Name and Values only.
8. If there are any clarifications, this may be obtained online through the eProcurement Portal, or through the contact details given in the tender document. Bidder should take into account of the corrigendum published before submitting the bids online.
9. Bidder, in advance, should prepare the bid documents to be submitted as indicated in the tender schedule and they should be in PDF/XLS/RAR/DWF formats. If there is more than one document, they can be clubbed together.
10. Bidder should arrange for the EMD as specified in the tender. The original should be posted/couriered/given in person to the Tender Inviting Authority, within the bid submission date and time for the tender.
11. The bidder reads the terms and conditions and accepts the same to proceed further to submit the bids

12. The bidder has to submit the tender document(s) online well in advance before the prescribed time to avoid any delay or problem during the bid submission process.
13. There is no limit on the size of the file uploaded at the server end. However, the upload is decided on the Memory available at the Client System as well as the Network bandwidth available at the client side at that point of time. In order to reduce the file size, bidders are suggested to scan the documents in 75-100 DPI so that the clarity is maintained and also the size of file also gets reduced. This will help in quick uploading even at very low bandwidth speeds.
14. It is important to note that, **the bidder has to Click on the Freeze Bid Button, to ensure that he/she completes the Bid Submission Process. Bids Which are not Frozen are considered as Incomplete/Invalid bids and are not considered for evaluation purposes.**
15. In case of Offline payments, the details of the Earnest Money Deposit(EMD) document submitted physically to the Department and the scanned copies furnished at the time of bid submission online should be the same otherwise the Tender will be summarily rejected
16. The **Tender Inviting Authority (TIA)** will not be held responsible for any sort of delay or the difficulties faced during the submission of bids online by the bidders due to local issues.
17. The bidder may submit the bid documents online mode only, through this portal. Offline documents will not be handled through this system.
18. At the time of freezing the bid, the eProcurement system will give a successful bid updation message after uploading all the bid documents submitted and then a bid summary will be shown with the bid no, date & time of submission of the bid with all other relevant details. The documents submitted by the bidders will be digitally signed using the e-token of the bidder and then submitted.
19. After the bid submission, the bid summary has to be printed and kept as an acknowledgement as a token of the submission of the bid. The bid summary will act as a proof of bid submission for a tender floated and will also act as an entry point to participate in the bid opening event.
20. Successful bid submission from the system means, the bids as uploaded by the bidder is received and stored in the system. System does not certify for its correctness.
21. The bidder should see that the bid documents submitted should be free from virus and if the documents could not be opened, due to virus, during tender opening, the bid is liable to be rejected.
22. The time that is displayed from the server clock at the top of the tender Portal, will be valid for all actions of requesting bid submission, bid opening etc., in the e-Procurement portal. The Time followed in this portal is as per Indian Standard Time (IST) which is GMT+5:30. The bidders should adhere to this time during bid submission.
23. All the data being entered by the bidders would be encrypted at the client end, and the software uses PKI encryption techniques to ensure the secrecy of the data. The data entered will not be viewable by unauthorized persons during bid submission and not viewable by any one until the time of bid opening. Overall, the submitted bid documents become readable only after the tender opening by the authorized individual.
24. During transmission of bid document, the confidentiality of the bids is maintained since the data is transferred over secured Socket Layer(SSL) with 256 bit encryption technology. Data encryption of sensitive fields is also done.
25. The bidders are requested to submit the bids through online eProcurement system to the TIA well before the bid submission end date and time **(as per Server System Clock)**.
26. For queries on tenders Haryana portal, kindly contract. Note-Bidders are requested to kindly mention the URL of the portal and tender ID in the subject while emailing any issue along with the contact details. For any issues/clarification relating to the tender(s) published kindly contract the respective tender inviting authority.

For support related to Haryana tenders in addition to helpdesk you may also contact on email id – eproc.nichry@yahoo.com, Tel – 0120-4001002, 0120-4200462, 0120-4001005, 0120-6277787 & 0172-2700275.

Technical check list

The following scan copy of documents are required to upload online for technical qualification:

Sr. No.	Name of Documents	Bidder response (Yes/No)
1	The ISP must have installed/supplied Leased Line (minimum 1Gbps) to at least 2 Government/Semi-Government/Boards/Corporations/Educational Institutes/State Government Undertaking/Central Government undertaking in last 5 years. Purchase order and satisfactory performance report for the same may be uploaded.	
2	Scan copy of GST registration certificate.	
3	Scan copy of last 3 years Income Tax return.	
4	Scan copy of PAN.	
5	Scan copy of document of International Gateway.	
6	Scan copy of Category 'A' Internet Service Provider (ISP) License issued from DOT,GOI.	
7	Signed copy of tender document must be submitted. Required information must be filled in the tender document.	
8	Scan copy of complete address, mobile No. and e-mail address.	

A BRIEF DESCRIPTION OF TENDER DOCUMENT :-

This tender document consists of four parts namely:

- i) Technical data sheet (Technical specifications of the items (Annexure-A))
- ii) Commercial data sheet (Annexure - 'B')
- iii) General standard Terms and conditions (Annexure- 'C')
- iv) Special Terms and conditions (Annexure- 'D')

1. Brief description of the items:-

It mentions the specifications and its quantity as contained in NIT.

2. Technical data sheet (Technical specification of the items):-

It contains the technical details /specification of the items. Bids having deviation in technical specification will be declared as “technically non-responsive” and it will not be considered for opening of price bid.

3. Commercial Data Sheet:-

The bidder should quote the rate of items with all taxes/excises duty and FOR Guru Jambheshwar University of Science & Technology separately electronically. The commercial bid will be opened only for qualified bidders which would be technically responsive.

4. General /standard Terms and conditions:-

This portion contains the general/standard terms and conditions of the tender and its compliance is essential, failing which the contract may be cancelled and bidder may be liable for penal action against it.

5. Special Terms and conditions:-

It contains special terms and condition which may be in addition to /in super-session of the referred “**General /Standard Terms and conditions**” and its compliance is also compulsory in the same manner, as in the case of the **General /Standard Terms and conditions**.

B. ITEMS DETAILS:

- i) Technical Data Sheet (Technical specifications of the items may be seen in NIT Annexure-‘A’).
- ii) Commercial Data Sheet may be seen in NIT Annexure’ ‘B’

Annexure-‘A’

Technical Data Sheet (Technical specification of the items)

S.No.	Requirement / Eligibility / Specification	Conformity Yes / No
A.	Lease Line Connectivity	
1.	End to End connectivity on ISP network (OFC Local LOOP) in Ring Topology.	
2.	Local LOOP provisioning should be in accordance with GOI regulations. ISP shall be liable for making all payments towards local LOOP / rents / WPC.	
3.	Own International gateway of ISP is required. DOT license / Certificate for the same is to be uploaded.	
4.	ISP shall provide 16 live IP addresses.	
5.	Local peering within India with at least one other ISP.	
6.	All supplied equipment and Software shall be maintained by the ISP for the entire contract period free of cost.	
7.	ISP should have adequate internet bandwidth at the backend to provide the service.	
8.	Internet Connectivity is to be provided through own International gateway having quality bandwidth.	
9.	Boarder Gateway Protocol (BGP) implementation on the internet link.	
B.	Service Level Agreement (SLA)	
1.	Should provide support for 24 X 7 X 365 basis in order to ensure maximum availability of internet.	
2.	UPTIME: 99.5% uptime on a 24 X 7 X 365 basis from GJUS&T Terminal point to ISP location.	
3.	Packet Loss: Maximum packet loss should not exceed from 2% on monthly basis in 99.5% instances.	
4.	For trouble shooting the ISP shall ensure to provide the solution of problem within one hour of reporting the problem.	
5.	ISP must have fully functional Customer Center(s) in this region with working on 24 X 7 X 365 basis. List with contact details must be attached.	
6.	ISP shall provide mechanism, free of cost, for following reports for reviewing service parameters. <ul style="list-style-type: none"> • Actual Bandwidth. • Summary of Usages (Daily / Weekly / Monthly basis). • Monthly Network availability. • Latency report. 	

	<ul style="list-style-type: none"> • Packet loss. • MTTR and link failover etc. 	
7.	MTTR (Mean Time To Repair) , packet loss and link failover will be calculated from mechanism provided by ISP free of cost	
8.	Uptime calculation: $(\text{Total Time} - \text{Down Time}) \times 100 / \text{Total Time}$. Penalty shall be calculated as mention below	
	Uptime	Penalty % in monthly amount
	> = 99.5 %	0
	>99 to <99.50 %	5
	>98 to < 99 %	10
	>97 to < 98 %	15
	>96 to < 97 %	20
	>95 to < 96 %	25
	>90 to < 95 %	50
	<90 %	100
Following will not be considered for penalty: Link down due to power failure or any situation beyond control of ISP, due to schedule maintenance with prior approval of university.		
C.	Eligibility Criteria for ISP	
1.	Category 'A' Internet Service Provider (ISP) License issued from DOT, GOI is required.	
2.	Must have requisite infrastructure and resources to execute the project successfully and to provide the service in university.	
3.	The ISP must have installed / supplied lease line (minimum 1Gbps) to at least 2 Government / Semi-Government / Boards / Corporations / Educational Institutes / State Government Undertaking / Central Government undertaking in last 2 years. Purchase order and satisfactory performance report for the same may be uploaded.	
4.	ISP shall be responsible for installation, commissioning and configuring of hardware and uplink of connectivity.	
5.	OFC maintaining will be sole responsibility of ISP during whole contract period.	

Annexure-‘B’

Commercial Data Sheet

S. No.	Description of Item	Cost / Rate (INR)
1.	1 Gbps (1:1) Leased line charges (Annual) including installation, commissioning and cost of the material required (if any)	
2.	GST@_____	
Total (Annual Rate +GST)		
In Words: <u>Please Do Not fill rates here</u>		

1. Rates for any additional / optional feature are included in the above cost.
2. In case of any discrepancy the rates in words shall be treated as final.
3. Any drop in charges / tariff of lease line or Internet Port access during the contract period shall be passed on to the university.
4. No other charges would be payable by the university.

We agree to supply and install the above lease line in accordance with the technical specifications required for a total contract price referred as above , with in the period specified in the Invitation for Tender. We also confirm that the normal commercial warranty/guarantee as per tender document shall apply to the offered Equipments and lease line.

Place :

Dated:_____

Signature of authorized
representative of the bidding
firm/company with seal.

(Affix Rubber Stamp of the firm)

Annexure-‘C’

GENERAL/ STANDARD TERMS AND CONDITIONS OF THE TENDER:-

1. TWO ENVELOPE BID:- Deleted.

2. BID SIGNING:- Deleted.

3. Conditional Bid:-

Conditional Bid is not acceptable. Hence, the supplier is advised neither to alter the specification nor to mention anything on the Tender form, except cost, otherwise his Tender will not be considered.

4. Delivery Destination:-

The Tender should be quoted as For GJUS&T, Hisar.

5. Delivery Acceptance:-

The delivery of the material will be handed over to the authorized official of the concerned intending department/office, however, the goods will be deemed to be accepted subject to the approval of the inspection committee of GJUS&T. In case of rejection of the consignment, the supplier should immediately remove the consignment from the university premises failing which it will remain there at the risk and responsibility of the supplier and university will not be responsible for any kind of liability in this regard.

6. Delivery Period:-

Firm shall complete the job within 45 days of placement of purchase order. They shall be liable of penalty @ 0.5 % per week for delay in this regard. In case job is not completed within 45 days then university will cancel the order without paying any amount and the firm will be blacklisted for any future dealing with the university.

7. Delivery Period Extension:-

The supply order(s) shall be executed within the time specified in this regard. However, in case of Force Majeure / reasons beyond control of the supplier, he may make a written request to the Vice-Chancellor for grant of extension for delivery period. The written request in this regard should clearly spelling out such reasons.

The Vice-Chancellor, if he is satisfied of such reasons and further that the requested extension will not be detrimental to the interests of the university, may grant extension for a reasonable period for delivery of the goods. The supplier would be required to indemnify the university against any loss on account of downfall of the price during the extended period. However the extension in delivery period will not be treated as a matter of right.

8. Penalty for delayed supply:-

In the event of the delayed supply, if accepted, the Registrar will be competent to impose penalty @ 1% per day of the purchase order, provided that the entire amount of penalty shall not exceed 10% of the total amount of Purchase order. The supply will be deemed to be complete on the day when 100% supply is handed over to the indenter (in case of supply in instalments) and its installation is done. An appeal against these orders shall, lie to the Vice-Chancellor whose decision shall be final.

9. EMD forfeiture:-

In case the firm backs out the supply, the earnest money deposited by him shall be forfeited. Apart from it, he will be liable for any other action against him, as may be considered necessary by the Vice-Chancellor.

10. Rejection of incomplete tenders:- Deleted.

11. Quantity Variation:-

The quantity shall be subject to increase or decrease as the case may be.

12. Manual/literature:- Deleted

13. Taxation:-

The taxes as applicable would be deducted from the bill as per rules of Centre/State Govt./University.

14. Right to Bid rejection:-

The University reserves the right to reject any or all offers without assigning any reason.

15. Packaging of Consignment:-

The material should be packed in a strong case so as to avoid any damage, theft or pilferage in the transit, in which case the responsibility shall be that of the supplier.

16. Warranty:-

The material supplied will be under on site compressive warranty for the period of 05 years.

17. Performance Warranty:-

Firm will have to submit the Performance Bank Guarantee of 10% amount of total cost of the of DNIT amount (Annual) for a contract period of 05 Years. Firm will submit Performance Bank Guarantee within 20 days of commissioning of Leased Line. In case the period of contract is extended further by the university in consultation with the firm, the validity of performance warranty shall also be extended by the firm accordingly. University can claim this amount in case firm do not provide satisfactory services during contract period.

In case of imported goods requiring opening of LC or advance copy of the draft, the bank guarantee on account of performance warranty, having validity for warranty period plus 4 months, should be submitted before issuance of the purchase order by the indenter. If required, its validity will be got suitably extended by the supplier before release of his EMD.

18. Payment:-

The Payment will be made on half yearly basis at the end of six months, for this the firm will raise the bill at least two weeks in advance before the end of each period of six months.

19. Currency:-

The rates be quoted in Indian Currency (I N R).

20. Earnest Money Deposit (EMD):- The earnest money of the amount as per the given below, will be paid online.

EMD Slab:-

Sr. No.	Contract Value	Earnest Money
1.	Rs. 5,00,001/- to Rs. 10,00,000/-	Rs. 40,000/-
2.	Rs. 10,00,001/- to Rs. 20,00,000/-	Rs. 70,000/-
3.	Rs. 20,00,001/- to Rs. 1,00,00,000/-	Rs. 150,000/-
4.	Above Rs. 1,00,00,000/-	Rs. 3,00,000/-

21. Arbitration:-

In case of any dispute both the parties will be bounded by the decision of the Vice-Chancellor, GJUS&T, Hisar. as the arbitrator.

22. Jurisdiction:-

All disputes shall be subject to Hisar jurisdiction.

The terms & conditions of tender have been read and I/we certify that I/we clearly understand the same and undertake for its compliance.

Place_____

Date :_____

Signature of authorized
representative of the bidding.
firm/company with seal

Annexure-‘D’

Special Terms and Conditions (These will supersede the general terms and condition of the tenderdocument in case of conflict)

- Supplier should upload all the documents in technical bid.
- Supplier should not quote multiple options for make, model and rate for any item.
- Price should be quoted online only in commercial bid in Indian rupee only, including all taxes.
- Location of installation will be Room No. 112, Teaching Block-6, GJUS & T, Hisar.
- Liaising with other firms / departments in order to provide and maintain the connectivity, if required, shall be responsibility of ISP.
- Guru Jambheshwar University of Science and Technology, Hisar shall not purchase any hardware. ISP will have to provide and maintain the required hardware with latest specification and standards during the whole contract period without any extra cost.
- Configuration of reverse lookup on provided IP's shall be responsibility of ISP.
- All type of IP configuration, MAC binding etc to be done by ISP if required by university.
- No extra payment will be made for any other head of charge. Such cost should be included in item/ service.
- The training of lease line testing process will have to be provided for one day to university officials.
- Incomplete tender such as unsigned tender, absence of supporting document, late submitted tender, conditional tender, multiple option tender will not be accepted.
- The contract period shall be initially of 05 years and will be further extended based on requirement and satisfactory service report. After 05 years, the extension will be done on yearlybasis. The ISP / Vendor can't claim the extension as a matter of right and it will be sole discretion of the university, unless it will stand cancel on expiry of contract.
- If the ISP whose contract is already active and providing any leased line/ internet connectivity in the Networking Cell, then such ISP shall be automatically non-eligible to participate in the tender as this lease line is being procured for the purpose of redundancy.
- The lease line media will be OFC only and University shall not pay any amount for OFC connectivity/installation.
- Any drop in charges / tariff of lease line or Internet Port access during the contract period shall be passed on to the university. If there is any increase in bandwidth on the same rate during contract period, the same may also be passed on to university. ISP will submit an undertaking with every bill in this regard.
- The firm will have to execute the agreement on stamp paper of Rs. 100-00 before payment.
- The dispute if any will be subject to jurisdiction at Hisar. For arbitration, the decision of the Vice Chancellor will be final.

I accept all above terms and condition.

Signature of supplier

The terms & conditions of tender have been read and I/We certify that I/We clearly understand the same and undertake for its compliance

Place :

Dated:_____

Signature of authorized representative
of the bidding firm/company with seal.
(Affix Rubber Stamp of the firm)